

IVECO EXTENDED WARRANTY STATEMENT TERMS & CONDITIONS

Australia & New Zealand
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IVECO EXTENDED WARRANTY STATEMENT

The purchased extended warranty covers failures caused by defective material and/or factory workmanship for the *Cover period*. The Extended Warranty is provided subject to and in accordance with the terms and conditions set out in this document.

Three, four and five years extended warranty refers to the warranty coverage period of *three, four and five years* from the New Vehicle Date in Service (as evidenced by the Delivery to User or DTU) and are subject to the kilometre/operating hours limits set out in the table below, whichever occurs first.

Vehicle Model	Extended Warranty Period	Available Up to Total Hrs	Available Up to Total km
Daily	4 yrs	N/A	240,000
	5 yrs	N/A	300,000
Eurocargo	4 yrs	N/A	400,000
	5 yrs	N/A	500,000
ACCO ISLe	3 yrs	9,000	450,000
	4 yrs	12,000	600,000
	5 yrs	15,000	750,000
Stralis Ati	3 yrs	N/A	360,000
	4 yrs	N/A	480,000
	5 yrs	N/A	600,000
Powerstar 6400 / 6800 / 7200	3 yrs	N/A	600,000
	4 yrs	N/A	800,000
Stralis AD / AT / AS-L	5 yrs	N/A	1,000,000

Extended warranty is not available for vehicles in off highway applications (10% or more off highway use – unsealed roads) or vehicles plated over 90 tonne GCM or any 4WD vehicles.

The Extended Warranty terms and conditions apply after IVECO's standard new vehicle warranty expires.

IVECO Australia Ltd reserves the right to make improvements in design or change in specification of a vehicle at any time, without incurring any obligation to the Purchaser of a Vehicle previously sold. This warranty applies only to Vehicles sold and operated in Australia and New Zealand.

This warranty will continue to apply to any subsequent legal or beneficial owner of a Vehicle provided that IVECO Trucks Australia Ltd is notified in writing of the subsequent legal or beneficial owner.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. The Purchaser is entitled to a replacement or refund for a major failure and for compensation or any other reasonably foreseeable loss or damage. The purchaser is

also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits conferred by these IVECO Extended Warranty packages are in addition to other rights and remedies which are available to the Purchaser under the Australian Consumer Law, which cannot be excluded or limited, the duration of which may overlap with the Extended Warranty period. The IVECO Extended Warranty in no way limits or restricts the Purchaser's rights or remedies under the Australian Consumer Law. Payment for an IVECO Extended Warranty package is only for rights that are additional to the rights available to the Purchaser under the Australian Consumer Law.

This warranty is given by IVECO Trucks Australia Limited ("IVECO"), ABN 86 004 065 061 whose business address is 1-27 Princes Hwy, Dandenong South, Victoria 3175. IVECO's telephone number is: (03) 9238 2200.

For further information on **HOW TO MAKE A CLAIM** please refer to IVECO Truck New Vehicle warranty published at www.iveco.com.au

EXTENDED WARRANTY TERMS & CONDITIONS

1. Vehicle Maintenance and repairs

Normal wear and tear, abuse, neglect and accidental damage will not be covered by this extended warranty.

The purchaser must ensure that the vehicle is properly used and maintained and is serviced by a qualified person in accordance with the instructions set out in the Use and Maintenance Manual applicable to the Vehicle. Failure to do so may lead to void extended warranty.

We recommend to use an IVECO Dealer for maintenance and service work to ensure that genuine IVECO parts and lubricants are used.

IVECO reserves the right to request that the Customer provides proof of vehicle servicing every time a repair is required under the terms and condition of the Extended Warranty.

IVECO reserves the right to limit the amount that some repairs can be carried out, these limitations will be noted against the item. Refer to pages 5 & 6 for limitations.

2. Items covered under Full Extended Warranty:

1) Engine

- All forged, CASTINGS, moving and lubricated parts
- Oil pump, oil cooler
- *Water pump, *Engine fan hub
- *Turbo, *injectors, injection pump, fuel pump, unit pumps
- Intake and exhaust manifolds

2) Engine Management

- All component of the engine management system, controls and drive pedal

3) Engine Electrical

- Alternator, starter motor, solenoids and controls

4) Transmission (Manual / Automated)

- All housings, moving and lubricated parts, internal and external actuation parts and oil cooler

5) Transmission (Automatic)

- All housings, moving and lubricated parts, internal and external actuation parts and oil cooler

6) Drive Shafts

- slip joint and tube

7) Drive Axles

- All housings, moving and lubricated parts, internal and external actuation parts, oil cooler, axle shafts and wheel hubs

8) Steering

- Power steering box and pump, housings and all moving and lubricated parts

9) Chassis

- All rails, cross members and gussets

10) Chassis - Cooling

- Radiator and intercooler

11) Chassis - Electrical

- Wiring looms with branch looms to: front and rear lights, dash board, engine, clutch transmission, transfer case, drive axles, brake system, cooling system, fuel system, engine management system, ABS and ASR

12) Compressed Air System

- Air compressor incl. all moving and lubricated parts

* Limited to one replacement (see paragraph 6 and 7)

3. Items covered under Extended Driveline Warranty:

1) Engine

- All forged, CASTINGS, moving and lubricated parts
- Oil pump, oil cooler
- *Water pump, *Engine fan hub
- *Turbo, *injectors, injection pump, fuel pump, unit pumps
- Intake and exhaust manifolds

2) Transmission (Manual / Automated)

- All housings, moving and lubricated parts, internal and external actuation parts and oil cooler

3) Transmission (Automatic)

- All housings, moving and lubricated parts, internal and external actuation parts and oil cooler

4) Drive Shafts

- slip joint and tube

5) Drive Axles

- All housings, moving and lubricated parts, internal and external actuation parts, oil cooler, axle shafts and wheel hubs

6) Chassis - Cooling

- Radiator and intercooler

* Limited to one replacement (see paragraph 6 and 7)

4. Items covered under Extended Engine Warranty (where offered):

1) Engine

- All forged, CASTINGS, moving and lubricated parts
- Oil pump, oil cooler
- *Water pump, *Engine fan hub
- *Turbo, *injectors, injection pump, fuel pump, unit pumps
- Intake and exhaust manifolds

* Limited to one replacement (see paragraph 6 and 7)

5. The extended warranty does not cover:

1. Items of normal maintenance – owner's responsibility (set out in Paragraph 6 and 7);
2. Items of normal wear and tear;
3. Factory fitted battery;
4. Rattles/squeaks and tightening of general hardware e.g. nuts, bolts, studs, clamps;
5. Tyres;
6. Wheel alignment;
7. Towing;
8. Cabin/bodywork conditions caused by external influences (including industrial chemicals, corrosive environment or natural elements);
9. Fitment and operation of any bodywork or component whatsoever, other than those fitted and/or authorised directly by IVECO. Please refer to the Original Equipment Manufacture (OEM) of the bodywork or component for warranty terms and conditions in that case;
10. Defective parts on which the identification number or mark has been altered or defaced;
11. Any defect in any Vehicle which IVECO considers has been operated with an odometer or similar meter that has been interfered with so that the Vehicle's usage cannot be readily determined;
12. Equipment or accessories that are not supplied IVECO as standard or optional equipment.
Such equipment or accessories may be covered by the OEM's warranty. IVECO will pass on the benefit of the OEM's warranty for engines and drivetrains. Copies of the OEM's warranty are available for inspection at the offices of IVECO or its authorised Dealers;
13. Any defect caused or contributed to by:
 - failure to use and maintain the Vehicle in accordance with the instructions in the Use & Maintenance Manual applicable to the Vehicle;
 - failure to notify IVECO or one of its authorised Dealers of the defect within one working day;
14. Failure to stop operating the Vehicle after the defect becomes apparent;
15. Using the Vehicle in a manner for which it was not designed, including:
 - (i) operating the Vehicle beyond its operational ratings (ie load and speed) as set out in the Use & Maintenance Manual applicable to the Vehicle; or
 - (ii) using the Vehicle with a load exceeding the allowed gross vehicle mass or gross combination mass, even temporarily;
16. Misuse or neglect of the Vehicle by the Purchaser;
17. Abuse, accident, fire or other casualty;
18. The use of substandard quality of fuels, coolants and/or lubricants; or
19. Any alteration or modification to the Vehicle or the fitting of any attachment to the Vehicle:
 - (i) without IVECO's prior written approval;
 - (ii) that requires engineering certification and plating by a third party; or
 - (iii) that would cause the Vehicle's operation to be in conflict with current road laws and/or Australian Design Regulations.

6. Items under normal maintenance - Owner's responsibility:

1) Axles / Steering

- Adjustment
- Linkage and bush or pin wear

2) Brakes

- Adjustment
- Drum, discs, lining and pad wear
- Shaft, roller and bush or pin wear

3) Suspension

- Adjustment
- Replacement of bushes, shock absorbers, springs and height control valves

4) Clutch / Transmission

- Adjustment
- Syncro's / bearings due to wear & tear
- Clutch disc, pressure plate, release bearing and flywheel wear

5) Cooling System

- Replenishing coolant and additives
- Replacement of hoses, clamps and thermostats

6) Electrical

- Adjustment of lights
- Replacement of globes and fuse
- Light units and lenses
- Battery maintenance and replacement

7) Engine

- Adjustment of valve clearances, drive belts and linkages
- Maintenance of air, fuel and exhaust systems
- Replacement of belts, filters, fluids and lubricants, hoses and tubes
- Bearings / rings due to wear & tear.

8) Tyres

- Wear, balancing, rotation and alignment

9) Lubrication

- General Lubrication and oil / fluid changes

10) General

- Tightening of all bolts, nuts, studs and clamps
- Rectifying rattles, squeaks and vibrations as a result of vehicle operation
- Cabin finish (paint, trim etc) and glass

11) Other

- Consumable or other items usually replaced or replenished during normal maintenance
- Replacement or repair of items as a result of wear and tear, such as starter motor, alternator, water pump, turbocharger, air compressor etc
- Gradual reduction in operating performance commensurate with the age, kilometers covered and operating hours

7. Additional Information On Extended Warranty On Engine

- **IVECO Cursor Engines**

- Coolant, lubricating engine oil and all engine filters must meet IVECO recommended engineering standards.
- Customers have the option of replacing, at their cost, any or all of the maintenance items listed below, as part of a preventative maintenance schedule. Maintenance items are covered for defective material and/or factory workmanship for maximum of 500,000 km. Any or all items replaced by the customer as preventative maintenance will retain full coverage against defective material and/or factory workmanship until the expiration of the Extended Warranty package purchased. Maintenance item replacement is not a mandatory requirement. Components listed below not replaced as part of preventative maintenance will not attract coverage beyond the maintenance item coverage period.
 - Turbocharger,
 - Fan Hub,
 - Fuel Injectors,
 - Water Pump,
 - Air Compressor,
- Belts, hoses, clamps and wiring harnesses are not covered under this Extended Warranty package.
- Oil consumption will not be covered beyond the base engine warranty period.
- Exhaust aftertreatment components are not covered beyond the base engine warranty.
- The extended engine coverage stays with the vehicle if the engine is changed out and continues until the Extended Warranty package expires.
- All gaskets and seals to carry out a repair are covered.
- Extended warranty on other Iveco engines are subject to the kilometre limits set out in the Table on Page 3.

- **IVECO Tector Engines and Daily (F1A/F1C) Engines**

- Coolant, lubricating engine oil and all engine filters must meet IVECO recommended engineering standards.
- Belts, hoses, clamps and wiring harnesses are not covered under this Extended Warranty package.
- Oil consumption will not be covered beyond the base engine warranty period.
- Exhaust aftertreatment components are not covered beyond the base engine warranty.
- The extended engine coverage stays with the vehicle if the engine is changed out and continues until the Extended Warranty package expires.
- All gaskets and seals to carry out a repair are covered.
- Extended warranty on other Iveco engines are subject to the kilometre limits set out in the Table on Page 3.

• **Cummins Engine**

- On Cummins Engines, any preventive replacement as stated by the Cummins OEM extended warranties terms and conditions must be followed.
- Maintenance items are covered for:
 - ISX 300,000 litres fuel / 600,000 km or 9,000 hours
 - ISL 105,000 litres fuel / 430,000 km or 7,000 hour

- Customers have the option of replacing, at their cost, any or all of the maintenance items listed in the table below as part of a preventative maintenance schedule. Any or all items replaced by the customer as preventative maintenance will retain full coverage against defective material and/or factory workmanship until the expiration of the purchased package. Maintenance item replacement is not a mandatory requirement. Components listed below not replaced as part of preventative maintenance will not attract coverage beyond the maintenance item coverage period.

ISL Engine

Fuel Injectors
Water pump
Drive belt idler pulleys and tensioners
Turbocharger
Air compressor
Engine sensors
Engine brake control valves & springs

ISX Engine

Fuel Injectors
Fuel Gear Pump
Water pump
Drive belt idler pulleys and tensioners
Turbocharger
Air compressor
Engine sensors
Fuel dosing injector (ADR80/03 only)
Engine brake control valves & springs

- Belts, fan hubs and clutches, hose and clamps and wiring harnesses are not covered under this extended coverage program.
- Starters and alternators are not covered under this extend coverage program.
- Internal engine wiring harnesses are covered.
- All gaskets and seals are covered.
- The coverage stays with the vehicle if the engine is changed out and continues until the warranty coverage expires.
- Coolant, lubricating engine oil and all engine filters must meet Cummins recommended engineering standards.
- All warranty repairs covered under this extended warranty program are to be carried out at a Cummins Branch or Cummins Authorised Dealer unless prior authorisation has been given by Cummins.
- Oil consumption will not be covered beyond the base engine warranty period.
- Exhaust after-treatment components are not covered beyond the base engine warranty.
- All the terms and conditions and limitations contained in the relevant warranty brochure apply.