

# AUTOPACT

Mechanical Protection Plan



Platinum Cover

*Drive away happy*

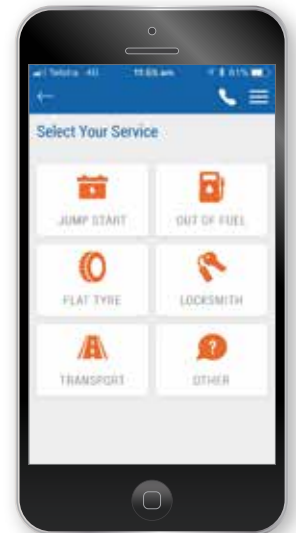
Cover	Gold Basic Cover - Free
Terms	6 Years / 200,000kms
Claim Limit	Maximum total value per claim \$1000
Total Value	Unlimited number of claims up to a total of \$5000
Exclusive Extras	X
Price	X
Refund Guaranteed	X

Cover	Platinum Cover
Terms	6 Years / 250,000kms
Claim Limit	Maximum total value per claim \$3000
Total Value	Unlimited number of claims up to the red book market value of the vehicle*
Exclusive Extras	6 Years Roadside Assist Comparable cover to other provider
Price	\$1,995
Refund Guaranteed	Qualify for Autopact "Don't use it, Don't Lose it" Refund Policy* (Please see page 6 for more details)

\*To the limits of the plan, please refer to the hand book or contact us for further information.

Comparison	Other Provider		NRA	
	Roadside	Ultra Care	Platinum	Platinum Plus
Price p.a + \$33** joining fee <small>**waived in some cases</small>	<b>\$84</b>	<b>\$179</b>	Included	Included
24 Hours Response	✓	✓	✓	✓
Break Down - Towing	<b>20kms</b>	<b>50kms</b>	50kms	100kms
Break Down - Rental Vehicle* <small>*1 day # 3 days</small>	X	<b>\$220 p.a~</b>	\$400 per claim	\$500 per claim immediate coverage
Breakdown - Accommodation <small>*Rental &amp; Accom are combined</small>	X	<b>7 nights</b>	\$400 per claim	\$500 per claim immediate coverage
Ambulance Cover - Driver	X	X	✓	✓
Ambulance Cover - Passenger	X	X	✓	✓
Locksmith	✓	✓	✓	✓
Tyre Fitting	✓	✓	✓	✓
Battery Jump Start	✓	✓	✓	✓
Any Driver of a Nominated Vehicle	✓	✓	✓	✓
Nominated Driver in Any Vehicle	X	✓	X	X

**Get the National Roadside Assist Phone App**



\*\*When 100km or more from home and repairs are estimated to take longer than 48hrs you can choose from one of the travel benefits.

## Gold Basic Cover

### Engine

All internally lubricated parts, including: Camshaft, connecting rods and rod bearings, crankshaft and main bearings, gudgeon pins, oil pump, pistons, piston rings, push rods and lifters, rocker arms, timing chain, timing gears, valves, valve guides and seats, valve springs.

All internally lubricated parts, including: Balance shafts, big end bearings, camshaft, camshaft pulley, camshaft tower, connecting rods, crankshaft and main bearings, distributor, EGR valve, flex plate, flywheel, gudgeon pins, harmonic balancer, idler pulleys, oil pressure relief valve, oil pump, oil sender unit, pistons, piston rings, push rods and lifters, rocker arms and shafts, starter ring gear, throttle cables, throttle linkages, timing belt pulleys, timing chain, timing gears, turbo (factory fitted), valves, valve guides and seats, valve springs, valve stem seals, waste gates.

*(Excluded from both covers are: Cylinder head(s), engine block or barrels or blown head gaskets.)*

### Differential & Drive Line

Bearings, centre bearings, crown wheel and pinion, drive axle housing if damage is due to failure of internally lubricated components, drive shafts, gears, half shafts, limited slip clutch pack, U and CV joints.

Axle hub bearings, axle shafts, bearings, bushings, centre bearings, crown wheel and pinion, drive axle housing if damage is due to failure of internally lubricated components, drive shafts, front hub bearings, gears, half shafts, limited slip clutch pack, locking hub assemblies, swivel hubs, U and CV joints.

### Braking Systems

Brake booster, calipers, hydraulic brake lines, master cylinder, wheel cylinders.

Brake booster, brake linkages, brake pedal box, brake pressure limiter, calipers, handbrake cable, handbrake mechanism, hydraulic brake lines, master cylinder, proportioning valve, wheel cylinders.

### Suspension

Control arms, top and bottom ball joints, radius rod bushes, stub axles, wheel bearings. (Applies to front suspension only).

Bump stop cushions, control arms, radius rod bushes, steering rack mounts, stub axles, sway bar bushes, tension rod, top and bottom ball joints, wheel bearings. (Applies to front and rear suspension).

### Fuel Management System

Fuel Pumps, Injectors, Injector Pump.

Accelerator pump, fuel pumps, fuel relay, fuel sender unit, injectors, injector pump, pressure regulator, solenoids, vacuum pump.

### Transmission

Internally lubricated parts only. Transmission case if damage is due to failure of internally lubricated components.

All internal mechanical parts including: Accumulators, bearings, chain and sprockets, clutch and band assemblies, electric shift control unit, gears, inhibitor switch, interlock control unit, oil pump, over drive clutch, pressure switches, selector forks, selector shafts, servo units, solenoids, speedo transducer, synchromesh assembly, torque converter case and transmission case if damage is due to failure of internally lubricated components, valve body.

## Platinum Cover

### Clutch Assembly

2WD vehicles only. Clutch fork, clutch master, pressure plate, slave cylinder, throw out bearing.

2WD vehicles only. Clutch cable, clutch fork, clutch linkage, clutch master, clutch pedal box, pressure plate, slave cylinder, spigot bearing, throw out bearing.

### Cooling System

Electric fan thermostat, fan hub, radiator cooling fan motor, thermostat, water pump.

Electric fan thermostat, fan hub, heater tap, radiator cooling fan motor, thermostat, water pump.

### Steering

Idler arms, pitman arms, power steer box, power steering pump, steering rack, tie rod ends.

Centre links, idler arms, pitman arms, power steer box, power steering pulley, power steering pump, steering column and bushes, steering lock, steering rack, tie rod ends, tilt lever.

### Electronics & Electro-Mechanical

Alternator, engine management computer, starter motor, voltage regulator, wiper motor.

Aerial motor, air suspension compressor, alternator, central locking actuator, door light actuator and switch, electric boot release, engine management computer, hazard light switch, headlight motors, headlight switches, indicator switches, key remote, load proportioning valve, mechanical switches, mirror motors, mirror switch, power seat motors, rear demister switch, remote fuel release mechanism and cable, starter motor, sun roof motor, voltage regulator, window motors, window regulators, windscreen washer motors, windscreen wiper arms and linkages, wiper motor, wiper switches.

### Air Conditioning

Compressor, compressor clutch.

A/C switch, blend door motor, compressor, compressor bearings, compressor clutch, idler pulley, idler pulley bearing, recycle vent flap, TX valve, vacuum control switch.

### Body & Interior

None

Accelerator pedal and cable, bonnet hinges, bonnet lock and cable, bonnet striker, bonnet struts, boot hinges, boot lock and cable, boot lock striker, boot struts, door handles and rods, door hinges, door locks and cable, door strikers, glove box lock, locks, seat belt tensioners and locking mechanism, seat recliner mechanism, seat runners, speedo cable, T/bar and bushes, vent cables.

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Gold text refers to parts covered under the Autopact Gold Plan.

Platinum text refers to the extra parts covered under the Platinum Plan.

All parts listed above, in both Gold and Platinum text, are parts covered under the Platinum Plan. See the Platinum Plan contract handbook for all details of coverage, conditions and exclusions of this Plan.





# Parts Cover Comparison

✓ ✓ Auto & Manual Transmission  
\$1,000 - \$1,500

✓ ✓ Computer  
\$1,200 - \$2,500

✓ ✓ Engine Rebuild  
\$5,500 - \$7,000

✗ ✓ Power Window Switches  
\$250 - \$500

✓ ✓ Planetary Gear Set  
\$4,000 - \$6,000

✓ ✓ Compressor  
\$1,000 - \$2,500

✗ ✓ Headlight Switches  
\$250 - \$500

✗ ✓ Wheel Bearings  
\$1,000 - \$2,000

✓ ✓ Steering Rack  
\$850 - \$1,000

✗ ✓ Replace Syncro  
\$2,000 - \$2,500

✗ ✓ Powerseat Motor  
\$2,000 - \$2,500

✓ ✓ Fuel Management System  
\$500 - \$800

✗ ✗ Cylinder Head  
\$2,500 - \$3,000

✓ ✓ Brake Master Cylinder  
\$200 - \$450



**Part covered under Platinum**  
maximum \$3000 limit per claim



**Part covered under Gold**  
maximum \$1000 limit per claim

Prices listed should be considered as an estimate cost only. Vehicle parts, repairs and labour can differ with each make and model of vehicle. Covered parts may have exclusions based on your mechanical plan. Please refer to your handbook for more details on what your plan covers.

## Platinum Extras

### National Roadside Assist Program - Assistance when you need it most!



#### Roadside Response

- ✓ Locked your keys in your vehicle
- ✓ Run out of Fuel
- ✓ Flat Tyre
- ✓ Flat Battery



#### Towing Breakdown

- ✓ Towing Breakdown up to 50km\*



#### Car Hire

- ✓ Car Hire cover\*



#### Accommodation

- ✓ Emergency Accommodation
- ✓ Up to \$400 per claim\*



#### Ambulance

- ✓ Ambulance cover\*
- ✓ Up to \$400 per claim\*

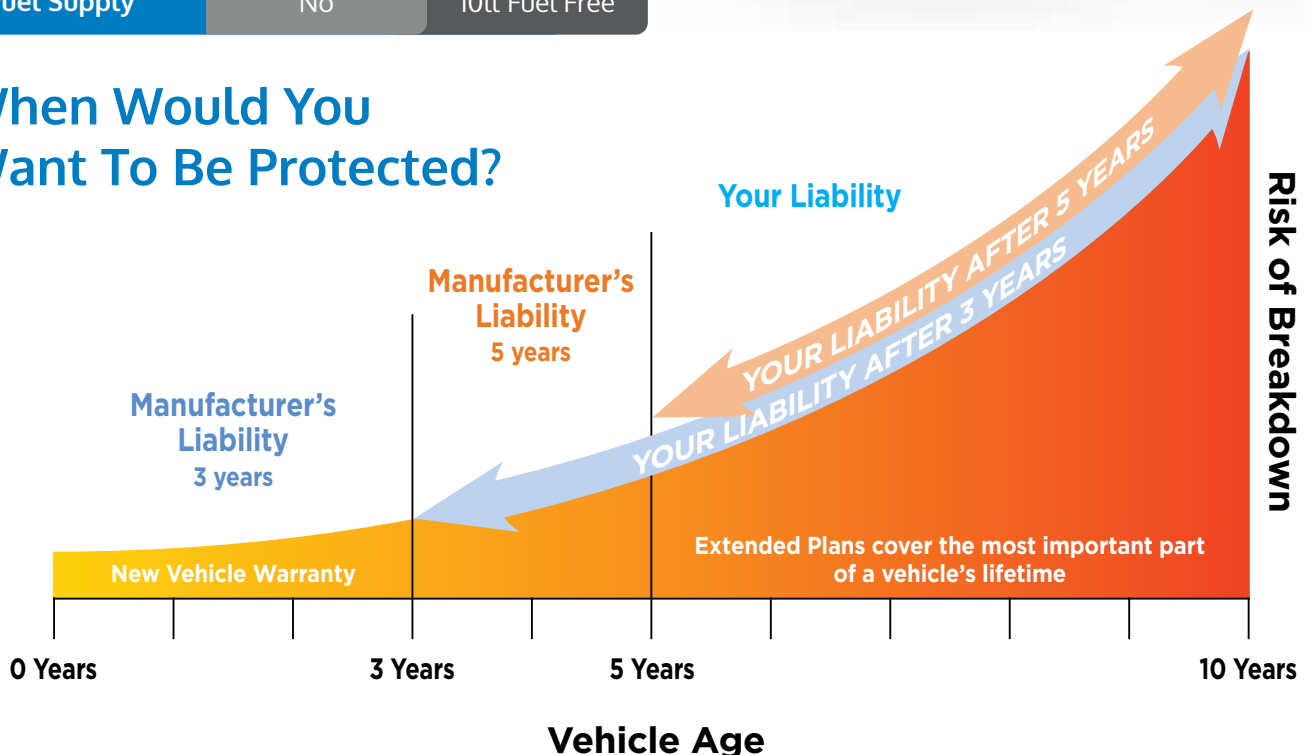
### Towing a Caravan, Boat or Trailer?

Only applies if the towing vehicle has a mechanical breakdown and not when the caravan or trailer has broken down.

COVER	Autopact Platinum	Autopact Platinum Plus
TOWING	50kms	100kms
CARAVAN/ TRAILER TOWING	No	Yes
EXTRA EXPENSES - Onward Travel - Fuel Supply	No No	\$50 x 2 Annually 10lt Fuel Free



### When Would You Want To Be Protected?



# Why Choose an Autopact Protection Plan?



## ✓ Greater Reassurance

Peace of mind that you are covered when you will need it most.\*

## ✓ No Excess

Absolutely No excess payable on claims – none.

## ✓ Quality Repairs

All servicing and repairs are performed by qualified technicians using the latest technology and equipment to ensure the value of your vehicle is protected.\*

## ✓ Affordable

We offer interest free, no fee payment plans to help ease the stress of upfront payment so you can protect your vehicle from day one.

## ✓ Add Value To Your Vehicle


Should you decide to sell privately, you will have added value to your vehicle as a result of consistent, regular servicing with an Autopact Protection Plan.\*



For further information about our payment plan options, please contact your business manager.

\* To the limits of the plan, please refer to the Mechanical Protection Plan booklet or contact us for further information.

## Recent Claims

 Make	Years of Ownership	Parts	Cover	Price of Repair	Out of Pocket Expense
New Subaru	3 yrs	<ul style="list-style-type: none"> <li>Airconditioning</li> <li>Compressor</li> <li>Thermostat</li> </ul>	Gold	\$1,174	\$174
New Mitsubishi	5.5 yrs	<ul style="list-style-type: none"> <li>Power Seat Motor</li> <li>Headlight Switches</li> </ul>	Platinum	\$2,709	\$2,709
Used VW	2yr	<ul style="list-style-type: none"> <li>Replace Syncro</li> <li>Headlight Switches</li> </ul>	Platinum	\$2,636	\$0

### Kylie from Warana \$2,200 claim

Thanks for the great service and no-hassle claim process. My car was repaired within days and I didn't need to pay a cent! Not sure how I would have afforded the repairs if I wasn't covered by the Autopact Mechanical Protection Plan.

### Christopher from Cooroy \$1,900 claim

I bought my car 4 years ago and I had not had any issues and then suddenly something went wrong without warning. I was lucky to have bought the Autopact Mechanical Protection Plan when I bought the car so my claim was fully covered.

### Sonia From Diddillibah \$4,100 claim

Thank you Cricks for your quick and friendly service. My car unexpectedly wouldn't even start but my roadside took care of the towing and my Autopact Mechanical Protection Plan took care of the claim. Brilliant!





# Don't use it Don't lose it!

## You Will Receive

Refund equal to 50% of the original purchase price of the plan. (GST Inclusive)

## Gimmick Free Guaranteed

You don't need to mention this in any of your dealings for your replacement vehicle. Simply present this page after the deal is done and we will have a cheque ready for you on delivery\*, or if you'd prefer we can reduce the final negotiated price of the replacement vehicle.

\* The request for a refund must be presented before delivery or a refund cannot be made.



50% NEW & USED VEHICLE  
MECHANICAL PROTECTION PLAN  
REFUND CERTIFICATE

*Don't Use It. Don't Lose It!*

Date: \_\_\_\_\_ Contract No. \_\_\_\_\_  
Customer Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Post Code: \_\_\_\_\_  
Make: \_\_\_\_\_ Model: \_\_\_\_\_ Stock No: \_\_\_\_\_  
Kilometres: \_\_\_\_\_ Plan Purchase Price: \_\_\_\_\_  
Dealership: \_\_\_\_\_

### 3 EASY STEPS TO QUALIFY FOR A REFUND:

1. The contract must be currently active (i.e. within the contract term and with services maintained in accordance with the Autopact Protection Plan Coverage booklet).
2. No claims have been made.
3. You are trading in the above vehicle and buying another vehicle from our dealership.

### YOU WILL RECEIVE

A refund equal to 50% of the original purchase price of the contract (GST inclusive).

### GIMMICK FREE GUARANTEED

You don't need to mention this in any of your dealings for your replacement vehicle. Simply present this page after the deal is done and we will have a cheque ready for you on delivery, or if you'd prefer we can reduce the final negotiated price of the replacement vehicle.

Authorised Dealer Representative Name: \_\_\_\_\_

Authorised Dealer Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_



## 3 Easy Steps To Qualify for Refund

**1)** The plan must be currently active (i.e. within the plan term and with services maintained in accordance with the Coverage booklet). **2)** No claims have been made. **3)** You are trading in your vehicle and buying another vehicle from any of the Autopact dealerships.

# Service Department Locations

## New South Wales

### Bathurst

Bathurst Automotive Group | 02 6338 2000  
98 Corporation Ave  
Dealer Licence: MD21051

Bathurst Motors | 02 6331 2077  
10 Corporation Ave  
Dealer Licence: MD11225

### Dubbo

Clancy Automotive | 02 6884 9755  
94 - 100 Wheelers Ln  
Dealer Licence: MVRL47969

Western Plains Automotive | 02 6885 2911  
59-71 Victoria St  
Dealer Licence: MVRL50414

### Orange

Canobolas Holden & Audi | 02 6362 0155  
348 Summer St  
Dealer Licence: MD18115

Orange Motor Group | 02 6362 7169  
8 - 14 Gateway Cres  
Dealer Licence: MVRL50157

### Tweed Heads

Cricks Tweed | 07 5506 0900  
146 Minjungbal Dr  
Dealer Licence: MD20921

### Wollongong

Gateway Ford | 02 4229 7777  
44-48 Flinders St  
Dealer Licence: MD045471

Gateway Motor Group | 02 4222 8888  
Cnr Mt Ousley Rd & Princes Hwy  
Dealer Licence: MD19816

## Queensland

### Brisbane

Cricks Highway | 07 3808 1111  
3481 Pacific Hwy  
Dealer Licence: 365 5366

Cricks Mount Gravatt | 07 3434 1800  
11 -15 Dividend St  
Dealer Licence: 363 0254

### Rockhampton

Dc Motors | 07 4999 1200  
Cnr Derby St & Campbell St  
Dealer Licence: 314 5708

### Sunshine Coast

Garry Crick's (Nambour) Pty Ltd - Dealer Licence: 180 6686  
Cricks Maroochydore | 07 5450 3300  
88 Sugar Rd

Cricks Nambour | 07 5441 9500  
952 Nambour Connection Rd

Cricks Noosa | 07 5440 3600  
Autopark' Lot 4 Lionel Donovan Drv

Cricks VW Sunshine Coast | 07 5373 3100  
6 Flinders Ln

## Victoria

Dealer Licence: LMCT 11720

Bayford Ford Bundoora | 03 9467 5533  
475 Grimshaw Street, Bundoora

Bayford Ford Coburg | 03 9297 5100  
683 Sydney Road, Coburg

Bayford Ford Epping | 03 9401 8888  
356 Cooper Street, Epping

Bayford Ford Melbourne | 03 9498 0800  
189 Arden Street, North Melbourne

Bayford Volkswagen Camberwell | 03 9811 1888  
675 Burwood Road, Hawthorn East

Bayford Volkswagen Epping | 03 9409 9000  
350 Cooper St Epping

Bayford Volkswagen Fairfield | 03 9471 5500  
415 Heidelberg Road, Fairfield

# AUTOPACT