

Congratulations on the purchase of your new car  
and welcome to the Mechanical Protection Program!



P R O G R A M

If you are unfortunate enough to have a mechanical breakdown, your first thought is “how much is this going to cost me?”. This program is there for you.

This Program has been developed with you and your vehicle in mind. With our extensive years of experience in helping our customers, we have developed a comprehensive plan to assist you in reducing the cost of repairing your vehicle, should you ever need it.

Just as vehicle insurance protects you from unexpected expenses caused by accidents, this program assists you with unexpected expenses caused by mechanical failures. If a component, as defined within the online brochure, of your vehicle fails after the manufacturers warranty has expired, this Program can offset some or all of the repair costs, based on the claim limits as specified in the associated certificate that can quickly reach the thousands!

Quite often we see vehicle owners putting off much needed repairs until they feel they can afford the cost of the repair, or the problem has developed to a stage where “there is no option” but to fix it. However, putting off these repairs usually results in additional damage to the vehicle, possibly causing the vehicle to become unsafe to drive, but definitely making the repair more expensive.

By having taken up this Program, you are putting in place a plan to offset some of these costs. If you did not have this Program, you would be paying for the full cost of repairs, parts and labour, at the future rate, which we all know could be higher than today.

## BENEFITS

In the event of breakdown of any component or part covered by the Program, MidCoast Automotive Group will repair or replace or make arrangements for the repair or replacement of such part(s) or component(s) (labour costs included), as outlined under the section titled MPP Covered items within our online brochure, subject to the level of program.



**10 YEARS OR 300,000km\***  
MECHANICAL PROTECTION

For more information about the Mechanical Protection Program, including a list of items that you are covered for, download the full brochure on our website

[www.midcoastautomotive.com.au](http://www.midcoastautomotive.com.au)



# ROADSIDE ASSISTANCE

# PREMIUM

**Unlimited  
Number of  
Call Outs**

## Lockout/Key Retrieval

As per Standard Assist apart from: The Member will be responsible for any costs over **\$100.00** including GST payable at the time of service.

## Jump Starts, Battery Replacement & Tyre Change

All as per Standard Assist.

## Out of Fuel?

Out of fuel? Forgot to stop in at the last service station? Our roadside assistance agents can carry up to **10L or 50km** worth of emergency fuel (unleaded petrol or diesel) and will be supplied **free of charge**.

## Towing

### BREAKDOWN RELATED ONLY

Our roadside assistance tow truck services are ready to take your vehicle to a MidCoast Automotive Group Service Centre or **100 km in the metropolitan area or 125km in the country areas**. Additional distances and/or destinations can be arranged and quoted upon request. Vehicle towing limited 3 tonnes.

## Ambulance

### BENEFIT LIMIT \$400.00 P.A.

In the event of an accident where the registered vehicle is involved and the driver or immediate family of the driver require the services of an Ambulance as a result of that accident, MidCoast Automotive Group will assist with the ambulance cost.

For reimbursement, you must submit the accident report together with a copy of the ambulance invoice.

## Car Hire

### BENEFIT LIMIT \$300.00 P.A.

In the event of a mechanical breakdown more than 100 kilometres from home, that renders your vehicle un-roadworthy for more than 48 hours (excluding weekends, public holidays, workshop and suppliers delays) we will assist you with the reimbursement of the car hire. For reimbursement of hire, you must submit a copy of the car hire invoice (fuel & insurance costs not claimable) and vehicle repair invoice.

## Accident/Major Breakdown Accommodation

### BENEFIT LIMIT \$300.00 P.A.

If you should require accommodation in the event of an accident where the registered vehicle is involved and the repairs being carried out on the vehicle are a distance of more than 100 kilometres from your registered residence. The Dealer Auto Assist Program will assist with reimbursement of emergency accommodation costs up to \$100 a night, for up to 3 nights (room rate only). This does not include pre-booked accommodation.

For the reimbursement of Accident Accommodation, you must submit a copy of the accident report, hotel/motel invoice and vehicle repair invoice.

**THANK  
YOU**

**Relax and enjoy total peace of mind knowing you are covered with MidCoast Automotive Group Roadside Assistance**

FOR ANY ENQUIRIES PLEASE CONTACT MIDCOAST AUTOMOTIVE GROUP

### TAREE - HEAD OFFICE

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FOR ROADSIDE ASSISTANCE CALL

**1800 008 616**