

AUTOPACT

PROTECTION PLAN

Drive away happy



GOLD, SILVER & BRONZE COVER

CONTENTS

Cover in a nutshell	3
Benefits to you	3
Parts covered	4
General conditions	6
What is not covered	8
Frequently Asked Questions	10
Privacy Policy	12
Your Rights & the Australian Consumer Law	13
Complaints Handling	13
Definitions	15
Autopact Service Locations	16

© This plan and related documentation provided by Harrier National is copyright with all rights reserved. Under the copyright laws, the plan procedures and documentation may not be copied in whole or in part without the written consent of Harrier-National (Sales) Pty Limited A.C.N. 003 860 633.

3076.0 07/17

Period of Cover

The conditions of the Contract commence at the Delivery Date. The benefits you will receive under this Contract commence on the later to occur of either the Delivery Date, the expiry of any Manufacturer's Full Warranty, or Dealership's Statutory Warranty. The Contract will cease upon expiry of either the period of time, or the distance travelled, whichever occurs first, as indicated in the box under the "TERM OF PLAN" shown on the Customer Contract page affixed to this booklet.

The Contract will be voided if you do not comply with the terms and conditions of the Contract.

Contract #

Cover in a nutshell

This Autopact Protection Plan is not an insurance policy. It is our OWN personal Mechanical Protection Plan, designed to ensure that your vehicle is maintained to the highest standard and to help protect you from costly repairs.

We are delighted to confirm that this Autopact Protection Plan commences immediately and will continue until either the expiry date or expiry kilometres, whichever occurs first, as indicated on your customer contract.

Benefits to you



Quality Repairs by a franchised dealer with the latest technology, equipment and factory trained technicians



Easy to Claim... Simply call one of our Service Departments (see back page for a list of Service Department locations)



You are dealing with a company that you know and trust and we stand by our workmanship 100%



No Nasty Surprises as you have a guaranteed pre-established repair coverage*



Sit back and relax in our comfortable lounge areas with coffee making and wi-fi facilities



Keep moving with our alternative transport, such as courtesy bus and loan car facilities**



We're a one stop shop with our Service Centres also being equipped to provide road worthy tests and certificates, tyre replacements and wheel balancing

The Autopact Protection Plan

Our Dealership agrees that in the event of any failure* of any Covered Component, it will repair or replace such component using parts of a like kind and quality, to acceptable working condition, to the extent of the limits of the Autopact Protection Plan, provided that the Customer has observed the conditions and terms of the Autopact Protection Plan.

***Failure means the inability of any Covered Component to satisfactorily perform the function for which it was designed.**

* To the limits of the plan

** Please contact us for further details

Parts Covered

Gold / Silver / Bronze Cover

ENGINE

All internally lubricated parts, including:

Camshaft	Push Rods & Lifters
Connecting Rods & Rod Bearings	Rocker Arms
Crankshaft & Main Bearings	Timing Chain
Gudgeon Pins	Timing Gears
Oil Pump	Valve Guides & Seats
Pistons	Valves & Valve Springs
Piston Rings	

Excluded from this cover are: Cylinder Head(s), Engine Block or Barrels or blown Head Gaskets.

DIFFERENTIAL & DRIVE LINE

Bearings	Gears
Centre Bearings	Half Shafts
Crown Wheel & Pinion	Limited Slip Clutch Pack
Drive Shafts	U & CV Joints

Drive Axle Housing if damage is due to failure of internally lubricated components.

BRAKING SYSTEM

Brake Booster	Master Cylinder
Calipers	Wheel Cylinders
Hydraulic Brake Lines	

SUSPENSION

(Applies to front suspension only)

Control Arms	Top & Bottom Ball Joints
Radius Rod Bushes	Wheel Bearings
Stub Axles	

FUEL MANAGEMENT SYSTEM

Fuel Pumps	Injectors
Injector Pump	

Parts Covered

Gold / Silver / Bronze Cover

TRANSMISSION

Internally Lubricated Parts Only
Transmission Case if damage is due to failure of internally lubricated components.

CLUTCH ASSEMBLY

(Applies to 2WD vehicles only)

Clutch Fork	Slave Cylinder
Clutch Master	Throw out Bearing
Pressure Plate	

COOLING SYSTEM

Electric Fan Thermostat	Thermostat
Fan Hub	Water Pump
Radiator Cooling Fan Motor	

STEERING

Idler Arms	Power Steering Pump
Pitman Arms	Steering Rack
Power Steering Box	Tie Rod Ends

ELECTRONICS & ELECTRO-MECHANICAL

Alternator	Voltage Regulator
Engine Management Computer	Wiper Motor
Starter Motor	

AIR CONDITIONING

Compressor	Compressor Clutch
------------	-------------------

General Conditions

1. This Contract is between the Dealership and the Purchaser(s) nominated in the customer contract page as issued to the Purchaser.
2. The benefits conferred by this Contract are in addition to all other rights and remedies in respect of the Customer which the consumer has under the Competition and Consumer Act 2010 and similar State and Territory laws. The Australian Consumer Law ("ACL"), which is Schedule 2 of the Competition and Consumer Act 2010, helps protect consumers by giving them certain guaranteed rights when they buy goods or services. These rights apply automatically whenever goods or services are supplied to a consumer. They are known as "Consumer Guarantees". Our Vehicles come with guarantees, Consumer Guarantees, that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Vehicle repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.
3. Our Autopact Protection Plan provides you with added protection AFTER the Statutory or Manufacturer's Full Warranty has expired.
4. It is the responsibility of the Purchaser to minimise, where possible, the liability of the Company. To drive the vehicle when to do so may cause further damage may void this Contract.
5. Should any false statement be made by the Purchaser or any person acting on the Purchaser's behalf or otherwise, with the Purchaser's knowledge, in support of any claim, or if the odometer has been tampered with, made inoperative or altered, then this Contract will become null and void and the Purchaser's rights to claim shall be forfeited in respect of all past, present and future claims.
6. In the event of any breach of the terms and conditions of the Contract by the Purchaser, the Company reserves the right to cancel the Contract.
7. If the nominated Vehicle:
 - a. Has been exported to another country, or
 - b. Has been affected by beach use, or
 - c. Has been used for competitive driving or racing, or has been tested in preparation thereof,the Contract will be immediately deemed null and void and all rights forfeited.

8. Subject to the above General Conditions, and in the event that this Autopact Protection Plan is terminated before the Customer has made any claim, or is not in the final six months of the Autopact Protection Plan period, then upon receipt of a written request from the Customer, the Company will process a sliding scale refund of the fees paid by the Customer. If the Plan fee is financed, any refund will be paid to the financier or whomever the financier directs us to pay.

Conditions to be met	Refund
APP Terminated less than one year from the date of this contract AND nominated vehicle has travelled less than 35,000 kms from odometer reading at delivery	70% of Fees paid by Customer for the APP
APP Terminated less than two years from the date of this contract AND nominated vehicle has travelled less than 70,000 kms from odometer reading at delivery	50% of Fees paid by Customer for the APP
APP Terminated less than three years from the date of this contract AND nominated vehicle has travelled less than 105,000 kms from odometer reading at delivery	30% of Fees paid by Customer for the APP
APP Terminated less than four years from the date of this contract AND nominated vehicle has travelled less than 140,000 kms from odometer reading at delivery	10% of Fees paid by Customer for the APP
APP Terminated less than five years from the date of this contract AND nominated vehicle has travelled less than 175,000 kms from odometer reading at delivery	NIL

9. All headings in this document have been inserted for the purpose of ease of reference only. They do not affect the meaning or interpretation of it.

10. This Contract is not transferable.

Three important conditions of the Plan are:

1. To enjoy the benefits of the Autopact Protection Plan, your vehicle must be serviced by us, in accordance with the specifications set out in the owner’s manual, during both the Manufacturer’s Full Warranty and also our Autopact Protection Plan (Diesel and Turbo Vehicles may require engine oil changed more frequently in accordance with the specifications set out in the owner’s manual). If servicing is not carried out in accordance with this Mechanical Protection Plan provision, the Mechanical Protection Plan will be voided.
2. Your vehicle MUST be returned to one of our service centres (refer to back page) for servicing. Other servicing will not be approved.
3. The Dealership reserves the right in the future to offer the Customer an opportunity to purchase an upgraded Plan or to extend the period of the original Plan.

In simple terms, we will repair the parts covered, if you have the vehicle serviced by us. Servicing is necessary to maintain your vehicle in good condition. You will be advised of any defect found. Any items covered by the Autopact Protection Plan will be repaired at a mutually convenient time. Our trained technicians use the most advanced technology and diagnostic equipment to look after your vehicle.

What is not covered

The benefits of this Plan apply only to the parts listed under "PARTS COVERED" on pages 4-5 of this booklet. Any parts not listed therein are specifically excluded.

This Contract does not cover the following:

1. Any failure caused by negligence, misuse or failure to perform required servicing, or any failure caused by lack of proper and necessary maintenance. Any failure due to lack of oil or coolant, excessive use of oil, overheating, fuel contamination or use of incorrect grade of fuel is not covered under this Contract.
2. Any parts not listed under "PARTS COVERED" on pages 4-5. Maintenance items such as, but not limited to, the following are not covered by this Contract; brake pads, brake rotors, spark plugs, light bulbs, batteries, oils, filters, tyres, hoses, fan and timing belts, shock absorbers, struts, or any other component recommended by the Manufacturer for periodic replacement.
3. Seals and gaskets.
4. Any modifications made or any affected components fitted on the vehicle after the Date of Delivery from our Dealership, unless fitted by our Dealership, or with written approval for inclusion by our Dealership.
5. Paint, trim, or failure caused by rust or corrosion of any kind.
6. Any inherent faults or defective parts subject to recall by the Manufacturer, or any such parts recommended for replacement by the Manufacturer through inability to meet normal performance requirements.
7. Any loss or damage caused by towing, collision, force impact, breakage of glass, missiles, falling objects, fire, theft or larceny, explosion, earthquake, windstorm, hail, water, flood, malicious mischief or vandalism, riot or civil commotion, lightning, nuclear contamination, freezing, smoke or from any other cause whatsoever except as provided in this Contract.
8. Consequential damage.

9. Any electronic or computer software upgrade or hardware upgrade.
10. Any clutch components where the Vehicle is four wheel drive or all wheel drive.
11. All consumables, including but not limited to, oils, coolants, lubricants, additives, airconditioning gas, environmental and waste disposal charges.

Limits of Liability

Limits of liability of this Contract shall be those indicated under "LIMITS OF LIABILITY" shown on the Customer Contract page as issued to the Purchaser.

Please note that there is a maximum amount that can be claimed for any one repair, and depending on the Type of Plan issued to you, there may be an overall limit of liability.



Frequently Asked Questions

"What do I have to do to maintain my Autopact Protection Plan?"

To enjoy the benefits of your Autopact Protection Plan, your vehicle must be serviced by one of our Dealerships in accordance with the specifications set out in the owner's manual, during both the Manufacturer's Full Warranty and also our Autopact Protection Plan (Diesel and Turbo Vehicles may require engine oil changed more frequently in accordance with the specifications set out in the owner's manual). It is the responsibility of the Purchaser to ensure these services are performed and that the service details are recorded correctly in your owner's handbook/manual.

"Will my Autopact Protection Plan still be valid if I service at another Dealership?"

No - Failure to service your vehicle at an Autopact Dealership (at one of our service locations listed on the back page) in accordance with the specifications set out in the owner's manual will void your Autopact Protection Plan.

"Am I responsible for any maintenance on my vehicle?"

It is the responsibility of the Purchaser to check coolant and oil levels on a regular adequate basis. The Dealership will not be responsible for failure due to lack of oil or coolant.

"Is there a \$ limit on repairs that the Autopact Protection Plan will cover?"

Yes – the dollar value limit depends on your coverage level. See copy of your contract for information about the coverage levels.

“What is the Repair Procedure under my policy?”

In the event of failure likely to give rise to a claim under this Plan, the Purchaser shall, as soon as is reasonably possible:

1. If the vehicle is drivable, bring it to any of our workshops, the address of which is listed on the back page of this policy booklet. We will contact the Autopact Protection Plan Administrators for verification. Your Contract booklet must be presented, with up-to-date servicing records, when booking your vehicle for repairs.
2. If the vehicle is undrivable, or if driving it could cause further damage, it is your responsibility to have the vehicle towed to one of our Service Departments.

The Dealership will not be responsible for any repairs or replacements carried out by persons other than our staff.

3. If you do not have Roadside Assistance and a failure occurs outside a 50km radius from an Autopact Dealership, please contact our Plan Administrators, on 1300 728 687, to obtain a Dealership order number and/or work authority, before commencing repairs. Repairs can only be performed by a Licensed Motor Vehicle repairer.
4. If you do have Roadside Assistance and a failure occurs outside the Towing Distance Radius (as indicated in the box under the “TERM OF PLAN” shown on the Customer Contract page affixed to this booklet) from any of OUR workshops, please contact the Autopact Protection Plan Administrator, on 1300 728 687, to obtain a work authority before commencing repairs. Repairs will only be approved when performed by an approved Licensed Motor Vehicle repairer.

Only if this is done correctly will you (or the repairer) be reimbursed.

Still have questions?

Our staff are here to help not only with claims but with any questions you have about your Autopact Protection Plan. Please feel free to contact any of our locations listed on the back page if you have any further questions.

Privacy Policy

This Privacy Policy applies to all personal information collected by the Company or the Autopact Protection Plan Administrator (collectively referred to as "us" or "we") when entering into, or otherwise communicating with you in relation to, this Contract.

How to contact us about privacy

Your privacy is very important to us. For that reason, please read the following details carefully and get in contact with us if you have any questions.

Collection and Purpose

We may collect personal information from you in the course of your dealings with the Company or the Autopact Protection Plan Administrator.

The personal information we collect and maintain generally includes your name, date of birth, gender, address, contact details and information specific to the Vehicle purchased, and the service you decide to purchase from us, and can also include any notes or information we have taken during the course of your dealings with us.

The purpose for which we collect personal information is to provide you with the best service experience possible. Some provision of personal information is optional. However, if you do not provide us with certain types of personal information, you may be unable to enjoy the full benefits of the Autopact Protection Plan.

How do we hold your personal information?

We may hold your personal information in a number of ways, including electronically, in paper records, and/or in telephone recordings.

Where your personal information has been collected from a third party, including our service providers, they may also hold copies of your personal information.

We may combine personal information we receive about you with other information we hold about you. This includes information received from third parties and information collected for different products and services.

Disclosure

We customarily disclose personal information only to our service providers who assist us in fulfilling the terms of the Autopact Protection Plan. We will only disclose personal information to an unrelated third party with your consent.

Access and correction

National Privacy Principle 6 of the Australian Privacy Act 1998 (Cth) allows you to get access to, and correct, the personal information we hold about you in certain circumstances. If you would like to obtain such access, please contact us.

Security

We have processes in place to ensure the security of your personal information, including limitations on access to personal information within our organisation.

Direct marketing

From time to time, we may use your personal information to advise you about or offer you other products or services that may be relevant and of interest to you. If you do not want to receive these offers from us, please contact us.

In some instances, we may disclose your personal information (but not sensitive information) to others we have business arrangements with to enable them to offer their products and services to you.

We do not use or disclose sensitive information for the purposes of direct marketing.

Transfer out of Australia

Our server and software, may from time to time, be hosted in or out of Australia. For that reason, we transfer all data to our hosting service provider. You hereby consent to this transfer

Your Rights & the Australian Consumer Law

Consumer guarantees under the Australian Consumer Law ("the ACL"), which is Schedule 2 of the Competition and Consumer Act 2010 requires that any vehicle sold:

- a. be of acceptable quality (s 54 of the ACL);
- b. be fit for the purpose for which they were acquired (s 55 of the ACL);
- c. correspond to any description attached to the goods prior to the sale (s 56 of the ACL); and
- d. correspond to any sample of the goods that was offered to the consumer prior to the sale (s 57 of the ACL).

In determining whether or not a vehicle (or part) is of 'acceptable quality', the factors described in s54(3) of the ACL will need to be considered, namely:

- a. the nature of the goods; and
- b. the price of the goods (if relevant); and
- c. any statements made about the goods on any packaging or label on the goods; and
- d. any representation made about the goods by the supplier or manufacturer of the goods; and
- e. any other relevant circumstances relating to the supply of the goods

A vehicle may also have an additional Statutory Warranty. The provisions vary from State to State. This Statutory Warranty may be in addition to, or overlap the ACL and may also operate concurrently to the ACL.

The protection afforded to you under the Autopact Protection Plan is in addition to, and does not substitute for, the rights you have under the ACL. If and to the extent that you have a right to claim under the ACL, you need not claim under your Plan.

Furthermore, there are additional guarantees and remedies available to you, as a consumer, under the ACL, in relation to any services provided to you under this Autopact Protection Plan and this Plan does not limit those rights, remedies or guarantees.

The comparison table on the next page summarises the cover (guarantees) provided under the ACL and the cover provided by the Autopact Protection Plan.



Complaints Handling

We are committed to providing you with quality customer service.

Occasionally, we know that there may be some aspects of our service, the limit of liability under this Autopact Protection Plan or any dealings you may have with us which you wish to query or draw to our attention.

If you are dissatisfied with any aspect of our service, we will do our best to work with you to resolve any disputes using the following process:

1. Please talk to us first. Please contact our Dealership on the numbers provided within this Autopact Protection Plan booklet and ask to speak with our Service Manager. Our Service Manager is equipped to deal with any queries and most times, will be able to resolve the matter to your satisfaction.
2. If the Service Manager is unable to resolve your concern, we ask that you submit a complaint using the following link from the Administrator's website, and they will direct it to the appropriate team at the Dealership.

www.harrier.com.au/complaintform

Your Rights & the Australian Consumer Law

Issue	ACL Liability	Cover under the Autopact Protection Plan
Duration	Not specifically limited, but dependent on the circumstances.	Cover is provided for a fixed, certain, duration as specified in the Autopact Protection Plan, depending on the level of cover. Refer to the Customer Contract page.
Roadside assistance cover	"No express cover, but costs which you may incur in the process of having the defect fixed may be claimed in some circumstances –s259(2)(b)(i), s259(3)(b) and/or s259(4) of the ACL."	"If you choose cover including NRA (National Roadside Assist), then assistance is provided for lock out of car, lost keys, no fuel, flat tyres, towing of the Vehicle and subsequent car hire and accommodation costs, depending on the circumstances and level of cover. Roadside assistance is often available for a period of time over and above the length of your plan."
Limit on claims	"None specified, but entitlements will be determined if it can be said that the Vehicle is not of an acceptable quality, or the additional claim is made within a reasonable period."	Simple, limits on claims are specified in the Autopact Protection Plan, depending on the level of cover. Refer to the Customer Contract page.
Fault diagnosis	Dependent on the particular circumstances.	Diagnostic work covered as specified in the Autopact Protection Plan, depending on the level of cover. Refer to the "Parts Covered" pages within this booklet.
Out of town breakdown /Roadside assistance	Costs may be recoverable depending on the particular circumstances –s259(2)(b)(i), s259(3)(b) and/or s259(4) of the ACL.	As specified in the Autopact Protection Plan, depending on the level of cover.
Wear and tear	"Wear and tear caused by a defect may be covered but otherwise fair wear and tear not covered (as long as the Vehicle is of acceptable quality). Consideration will need to be had of the factors described in s54(3) of the ACL."	"Cover including fair wear and tear for items specified in the Autopact Protection Plan, depending on the level of cover (refer to the "Parts Covered" pages within this booklet) but not including other parts and elements excluded under "What is Not Covered" within this booklet including failure caused by negligence, misuse or inadequate servicing, and not including "maintenance parts", and some parts as per regular routine servicing."
Km limit	What a reasonable consumer would expect based on the factors described in s54(3) of the ACL.	Cover is limited by mileage, as specified within the Autopact Protection Plan, depending on the level of cover. Refer to the Customer Contract page.
Fault or failure	Dependent on the particular circumstances.	Some items covered regardless of fault, as specified in the Autopact Protection Plan, depending on the level of cover. Refer to the "Parts Covered" pages within this booklet.
Claims process	Claims are submitted to the Motor Dealer and, in some cases to the Manufacturer.	Independent claims process: claims submitted to Harrier-National to determine cover in accordance with the Autopact Protection Plan.

Definitions

For the purposes of this document, the following terms have the following meanings unless the context requires otherwise:

“Autopact Protection Plan” means the plan covering your Vehicle, the terms and conditions of which are set out in this booklet and the Customer Contract page.

The type of Mechanical Protection Plan that your Vehicle is covered by is specified next to **“PLAN TYPE”** on the Customer Contract page.

“Autopact Protection Plan Administrator” means Harrier-National (Sales) Pty Ltd

ABN 98 003 860 633.

“Company” means the company that owns and operates our Dealership, the dealership stamp of whom appears on the Customer Contract page.

“Contract” means the Agreement formed between the Company and the Customer, comprising of this Mechanical Protection Plan booklet and the Customer Contract page.

“Covered Component” means the parts listed under **“PARTS COVERED”** in this booklet as specified by our Mechanical Protection Plan.

“Customer” and **“You”** means the customer whose name and details appear on the Customer Contract page, being the person who has purchased the Vehicle to which our Mechanical Protection Plan relates. **“Your”** has a corresponding meaning.

“Customer Contract page” means the Contract page affixed to the inside cover of this Mechanical Protection Plan booklet.

“Dealership” means the company that owns and operates our Dealership, the dealership stamp of whom appears on the Customer Contract page, and is otherwise referred to as the Company.

“Delivery Date” means the date upon which you take delivery of the Vehicle.

“Manufacturer” means the entity that manufactured or imported your Vehicle into Australia, and which has provided an express Manufacturer’s Warranty over the Vehicle when sold as new.

“Manufacturer’s Full Warranty” means the entire period of the Manufacturer’s Warranty period which –

- a. Where no additional cover has been obtained is the last day of the original Manufacturer’s Full Warranty; and
- b. Where additional cover has been obtained, is the last day of the extended Manufacturer’s Full Warranty.

“Vehicle” means the quality Vehicle purchased from our Dealership, to which our Mechanical Protection Plan relates, the details of which appear on the Customer Contract page.

Service Department Locations

NEW SOUTH WALES

BATHURST

BATHURST AUTOMOTIVE GROUP | 02 6338 2000 | 98 Corporation Ave
Dealer Licence: MD21051

BATHURST MOTORS | 02 6331 2077 | 10 Corporation Ave
Dealer Licence: MD11225

DUBBO

CLANCY AUTOMOTIVE | 02 6884 9755 | 94 - 100 Wheelers Ln
Dealer Licence: MVRL47969

WESTERN PLAINS AUTOMOTIVE | 02 6885 2911 | 59-71 Victoria St
Dealer Licence: MVRL50414

ORANGE

CANOBOLAS HOLDEN & AUDI | 02 6362 0155 | 348 Summer St
Dealer Licence: MD18115

ORANGE MOTOR GROUP | 02 6362 7169 | 8 - 14 Gateway Cres
Dealer Licence: MVRL50157

TWEED HEADS

CRICKS TWEED | 07 5506 0900 | 146 Minjungbal Dr
Dealer Licence: MD20921

WOLLONGONG

GATEWAY FORD | 02 4229 7777 | 44-48 Flinders St
Dealer Licence: MD045471

GATEWAY MOTOR GROUP | 02 4222 8888 | Cnr Mt Ousley Rd & Princes Hwy
Dealer Licence: MD19816

QUEENSLAND

BRISBANE

CRICKS HIGHWAY | 07 3808 1111 | 3481 Pacific Hwy
Dealer Licence: 365 5366

CRICKS MOUNT GRAVATT | 07 3434 1800 | 11 -15 Dividend St
Dealer Licence: 363 0254

ROCKHAMPTON

DC MOTORS | 07 4999 1200 | Cnr Derby St & Campbell St
Dealer Licence: 314 5708

SUNSHINE COAST

Garry Crick's (Nambour) Pty Ltd - Dealer Licence: 180 6686

CRICKS MAROOCHYDORE | 07 5450 3300 | 88 Sugar Rd

CRICKS NAMBOUR | 07 5441 9500 | 952 Nambour Connection Rd

CRICKS NOOSA | 07 5440 3600 | 'Autopark' Lot 4 Lionel Donovan Drv

CRICKS VW SUNSHINE COAST | 07 5373 3100 | 6 Flinders Ln

VICTORIA Dealer Licence: LMCT 11720

BAYFORD FORD BUNDOORA | (03) 9467 5533 | 475 Grimshaw Street

BAYFORD FORD COBURG | (03) 9297 5100 | 683 Sydney Road

BAYFORD FORD EPPING | (03) 9401 8888 | 356 Cooper Street

BAYFORD FORD MELBOURNE | (03) 9498 0800 | 189 Arden Street

BAYFORD VOLKSWAGEN CAMBERWELL | (03) 9811 1888 | 675 Burwood Road

BAYFORD VOLKSWAGEN EPPING | (03) 9409 9000 | 350 Cooper Street

BAYFORD VOLKSWAGEN FAIRFIELD | (03) 9471 5500 | 415 Heidelberg Road

AUTOPACT

PROTECTION PLAN

Drive away happy