

# **Keystar Autoworld Sales and Service Seaworld Resort Offer**

## **Terms and Conditions**

### **1. Promoter**

Trivett Automotive Retail Pty Limited T/A Keystar Autoworld

### **2. Competition**

Keystar Autoworld sales and service Seaworld Resort competition ('**Competition**').

### **3. Permit Number**

N/A

### **4. Relevant State(s)**

Queensland

### **5. Eligible Locations**

Keystar Autoworld locations, which includes Morayfield, Rothwell, Kippa-Ring and Petrie

### **6. Promotion Period**

The competition will commence on 01/04/2025 and close at 5:00PM on 30/06/2025. The competition dates may change at the Promoter's absolute discretion.

All time references in this document refer to AEST.

### **7. Entry Restrictions**

Entry is open to residents of the Relevant State(s) aged 18 years or older at the commencement of the Competition, except for fleet or government buyers.

Employees (and their immediate families\*) of the Promoter, participating dealerships and agencies associated with this promotion are also ineligible to enter. If the names of any of these excluded persons are drawn their entries will be forfeited automatically.

*\* Immediate family means a person's spouse, parents, siblings, and family members residing at the same premises as the person.*

### **8. Verification Requirements**

The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any entrant who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

Incomplete or indecipherable entries will be deemed invalid. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of

the entrant. Entries will be deemed to be accepted at the time of receipt by the Promoter and not at transmission by the entrant. The Promoter's decision is final and no correspondence will be entered into.

## 9. Draw Details

To enter the Competition, individuals must purchase a new, demonstrator or used vehicle from the Promoter at an Eligible Location after 01/04/2025 and must take delivery by 5PM of 30/06/2025 (**'Purchaser Entrant'**) or place a retail repair order with the Promoter at an Eligible Location between 01/04/2025 and 5PM of 30/06/2025 (**'Repair Entrant'**). The competition will be drawn at 11.00 AM on 02/07/2025 at Keystar Autoworld sales and service locations. From the combined pool of entrants made up of Purchaser Entrants and Repair Entrants, a total of one (1) winner will be drawn and will be deemed the one (1) winner of the Prize (**'Winner'**). The draw will take place in accordance with State Government regulations. The draw will be conducted by the Promoter. Draw method: A physical draw will be conducted.

## 10. Prize Details

The Prize is a two night Theme Parks Package from Sea World Resort, as described [here](#), for the Winner, one other adult and two children only and subject to the Sea World Resort Terms and Conditions found [here](#). Use of the Prize is subject to the conditions of entry and any restrictions (including relating to height, age or medical fitness) as indicated by the Village Roadshow Theme Parks Pty Ltd ABN 60 010 919 623 Terms and Conditions found [here](#). The Prize includes accommodation and theme park access only, any additional expenses incurred by the Winner in collecting and using the Prize (including, without limitation, travel expenses) are at the Winner's cost.

The Prize can only be redeemed by the Winner. To redeem the Prize, the Winner must provide their preferred dates to the Promoter who will liaise with Sea World Resort to book. The Prize must be redeemed prior to 30 November 2025 and is subject to Sea World Resort's booking availability. The Prize cannot be redeemed during school holidays in the Relevant State.

Where permissible by law, Trivett Automotive Retail Pty Limited exclude all liability for any loss, injury or expense that may arise by the Winner's use of the Prize. Prize values are accurate as at the commencement date for the competition. Some images are display only and may not be a true reflection of the Prize.

Total Prize pool value is up to \$928 (inc. GST).

Prize is not transferable, or exchangeable and cannot be taken as cash or re-sold, unless otherwise specified. Entrant is only entitled to one (1) Prize.

The Promoter reserves the right to substitute the Prize with another of equal or greater value if the advertised Prize becomes unavailable for any reason.

## 11. Notification and Publication of Winners

By accepting the Prize, the Winner agrees to the use of their name, likeness, and entry for promotional purposes without additional compensation, unless prohibited by law.

Details of the Winner(s) will be displayed at <https://www.keystar.com.au/> after the draw on the 03/07/2025. Winners will be contacted by the phone and/or email address associated with their

vehicle purchase or retail repair. It is the responsibility of the Purchaser Entrants and Repair Entrants to ensure their contact details are correct at the time of entering this Competition.

## **12. Prize Claim Date and Unclaimed Prize Arrangements**

The Promoter reserves the right to re-draw the winners on 16/07/2025 if no successful contact has been made with the Winner of the initial draw by 09:00am on 16/07/2025. If you are a Winner, you are responsible for your use of the Prize, including complying with all relevant laws and any applicable terms and conditions of use. If the Prize is not claimed by 09:00am on 16/07/2025 or is deemed invalid in accordance with the Entry Restrictions, the Promoter reserves the right (subject to regulatory approval, if required) to sell that Prize. Proceeds from such sale will be paid to the Promoter to be used for not-for-profit purposes

## **13. Privacy**

By entering the promotion, you consent to the use of your personal information by the Promoter and Sponsors, as set out in this clause and the Promoter's Privacy Policy. The Promoter may collect and use personal information submitted by you for the purpose of conducting the promotion and to send you marketing communications, and to enable the Promoter and the sponsors to send you marketing communications. If the personal information requested is not provided, you cannot participate in the promotion and are deemed ineligible. Personal information may be provided to third party organisations, including but not limited to agents, contractors and service providers of the Promoter, each of the sponsors, and if required, may be provided to Australian regulatory authorities. You can stop this information being used for this purpose by contacting the Promoter. All personal information will be stored on the information technology platforms of the Promoter. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected can be found at <https://www.keystar.com.au/privacy/>. A copy of the Privacy Policy of each of the sponsors may be viewed at each of their respective websites. If the Promoter or the sponsors send you marketing communications, they will always give you the opportunity to opt out from receiving any further marketing communications from them. To request access, update or correct information, or for any another privacy related questions, please contact the Promoter's Privacy Officer via email at [privacy.officer@trivett.com.au](mailto:privacy.officer@trivett.com.au). All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By entering the promotion entrants consent to the overseas transfer of personal information on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard.

## **14. General**

Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, pandemic unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.

Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.

Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify **the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws** in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.

Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner; (f) any change to the dates or other details relating to the Prize or (g) use of a Prize.