

PROTECTION PLAN FOR NEW VEHICLES Drive away happy



## **PlatinumOne**

Parts covered are those that are covered under the Manufacturer's New Vehicle Warranty, except for paint and trim.

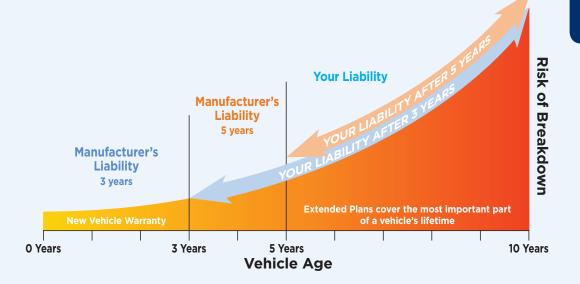
Refer to any exclusions that are shown in your Manufacturer's handbook.

Cooling off period expires at time of delivery.

Cover	PlatinumOne		
Parts covered	As per manufacturer's*		
Term	1 or 3 yrs / 250,000 km		
Per claim limit	\$5,000		
Total claims limit	Vehicle Purchase Price*		
Extras	Platinum Plus Roadside		
Cost	1yr \$895, 3yrs \$2,685		

<sup>\*</sup>Refer to policy document

Extras	Platinum Plus Roadside				
	OTHER PROVIDER		NRA	Download your	
Inclusions	Roadside Care	Total Care	Platinum Plus	Roadside Ápp	
Price per annum	\$114	\$255	Included		
Service Calls per annum	8	Unlimited	Unlimited	Select Service     Select Service	
Break Down: Towing	20 km	100 km	250 km round trip Emergency towing: Up to \$200 per year onward travel expenses	Jump Start Out of Fael	
Tonnes	2.5t	4.0t	3.5t	Flat Tyre Locksmith	
Locksmith	\$200	\$350	Up to \$250 per year	<del>4</del>	
Car Rental/ Accommodation/Benefits	<100km: Up to \$80 >100km: Up to \$750	<100km: Up to \$300 >100km: Up to \$2400 Recovery transport \$1000	Major failure extras up to \$1200 per year (combined) — Car hire (up to \$120/day), accommodation \$250/day),	Transport	
Ambulance Cover	×	×	emergency travel fares (up to \$300 per ticket), trailer hire (\$120/day), additional transport fees (up to \$400 per breakdown), ambulance cover		



# **Conditions**

#### Servicing

At an Autopact Service Centre

### **How often**

As per owner's manual

#### **How much**

Refer manufacturer's website



## **Platinum Plus Roadside**

## nationalroadsideassist.com.au

National Roadside Assist offers a nationwide emergency breakdown program with over 1700 service providers on our network in Australia, on call 24 hours, 7 days a week delivering peace of mind motoring with quality road rescue services.

With our reliable nationwide network NRA provides a high standard of fast, professional service.

All service providers communicate via radio, satellite navigation or mobile phone ensuring NRA's ability to monitor progress of individual call outs, and log successful completion of each job.

Platinum Plus cover provides your vehicle with the following fantastic benefits to keep you secure whilst you meet your servicing requirements.

Visit nationalroadsideassist.com.au for details.

## **Roadside Response**

Simply call our toll free number. We will jump start your car when you get a flat battery, fit your spare when you get a flat tyre, unlock your vehicle when you've locked your keys inside (up to \$250 per year), and bring some petrol for you when you run out (up to 5lt free).

### **Towing Breakdown**

If you break down, we will transport you back to the dealership where you bought your car within a 250km round trip, or to the nearest authorised service centre if during business hours. If your vehicle breaks down due to mechanical failure and requires emergency towing, we will reimburse up to \$200 per year for onward travel expenses.

If you break down whilst towing your caravan or trailer (up to 3.5 tonnes), we will assist with transporting your caravan/trailer home or to a secure location of your choice, within the 250km round trip limit.

# EXTRAS up to \$1,200 per year

# Car Hire, Accommodation, Emergency Travel Fares, Trailer Hire, Transport Fees, Ambulance Cover

In the event of major mechanical failure of your vehicle, we will assist with reimbursement of immediate costs of any combination of the following: Car Hire (up to \$120 p/day), Emergency accommodation (\$250 p/day), emergency travel (airfare/bus/train up to \$300 per ticket), Trailer Hire (\$120 p/day), additional transport fees (Long Distance Transport ie: Roadtrain or Vehicle Transporter up to \$400 per breakdown). Excludes fuel, km charges, administration charges, rental/travel insurance/cover/excess reduction, excess baggage, one-way drop off/collection fees, premium location fees, meals and refreshments.

In the event of an accident where the registered vehicle is involved, and as a result, the driver or passengers require an ambulance, we will assist with reimbursement of ambulance fees.

## Free Medical and Legal Advice

Free limited medical advice is available to the driver and/or passengers of the registered vehicle. Telephone legal advice is available 24 hours a day on matters arising from the use or ownership of the registered vehicle.

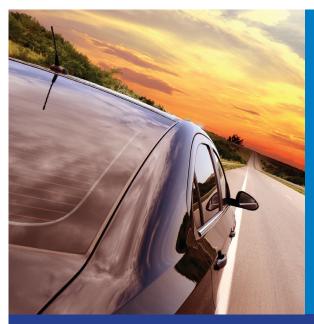
## **National Roadside Assist App**





#### **Exclusions and Limitations**

- Trucks, buses, vehicles used for hire or reward including, but not limited to taxis, limousines, chauffeured vehicles and rental/loan cars.
- Vehicles that require excess labour, specialist or heavy equipment (i.e. trolley wheels, cradle lift trucks, non-standard ramps) for removal, extraction from multi-storey or underground car parks, are bogged or are not within easy reach of a public road.
- Vehicles already at a repairer and vehicles which have been involved in an accident/ collision or have sustained damage due to impact, malicious or criminal damage and/or flood damage.
- Excess labour and battery installation fees, heavy vehicles, trucks and equipment over 3.5t gross weight.
- Ferry/barge costs, freight costs, including tolls and sea crossings.
- National Roadside Assist will not be liable for increased/additional costs and expenses as a result of a breakdown in a remote location.
- Service may be refused for unregistered vehicles and vehicles that are not roadworthy or that have been modified from the manufacturer's specifications i.e. excessively lowered vehicles, modified for racing/4x4
- Repeated/excessive call-outs due to driver related faults, aftermarket accessories, vehicle neglect or abuse, as reasonably determined by National Roadside Assist or its contractors, including pre-existing faults and faults/breakdowns caused by a nonauthorised repairer.
- National Roadside Assist at its discretion may refuse service or suspend/cancel a driver's membership if they are deemed abusive, threatening or violent towards National Roadside Assist staff or its contractors, or attempts to receive service by deception or has any excess owing for previous call-outs.
- In the event that a driver requests their vehicle be broken into, whether to recover keys/ belongings, National Roadside Assist or its contractors will not accept responsibility or liability for damage that may occur as a result.



# Don't use it Don't lose it!

You Will Receive

Refund equal to 50% of the original purchase price of the plan. (GST Inclusive)

# Gimmick Free Guaranteed

You don't need to mention this in any of your dealings for your replacement vehicle.

Simply present this page after the deal is done and we will have a cheque ready for you on delivery\*, or if you'd prefer we can reduce the final negotiated price of the replacement vehicle.

\* The request for a refund must be presented before delivery or a refund cannot be made.



## **Easy Steps**

## To Qualify for a Refund

**1.** The plan must be currently active (i.e. within the plan term and with services maintained in accordance with the terms and conditions of the plan). **2.** No claims have been made. **3.** You are trading in your vehicle and buying another vehicle from any of the Autopact dealerships.

# **Service Department Locations**

# New South Wales Bathurst

Bathurst Automotive Group | 02 6338 2000 98 Corporation Avenue Dealer Licence MD21051

#### Dubbo

Clancy Automotive | 02 6884 9755 94 - 100 Wheelers Lane Dealer Licence: MVRL47969

Western Plains Automotive | 02 6885 2911 59-71 Victoria St Dealer Licence: MVRL50414

#### Orange

Orange Motor Group | 02 6362 7169 8 - 14 Gateway Cres Dealer Licence: MVRL50157

#### **Tweed Heads**

Cricks Tweed | 07 5506 0900 146 Minjungbal Dr Dealer Licence: MD20921

#### Wollongong

Gateway Automotive | 02 4222 8888 Cnr Mt Ousley Rd & Princes Hwy, Fairy Meadow Dealer Licence: MD19816

## Queensland

#### **Brisbane**

Cricks Highway | 07 3808 1111 3481 Pacific Hwy Dealer Licence: 365 5366

#### Rockhampton

DC Motors | 07 4999 1200 Cnr Derby St & Campbell St Dealer Licence: 314 5708

#### **Sunshine Coast**

Garry Crick's (Nambour) Pty Ltd - Dealer Licence: 180 6686

Cricks Maroochydore | 07 5450 3300 88 Sugar Rd

Cricks Wises Maroochydore | 07 5409 4100 12-14 Wises Rd

Cricks Nambour | 07 5441 9500 952 Nambour Connection Rd

Cricks Noosa | 07 5440 3600 'Autopark' Lot 4 Lionel Donovan Dry

Cricks VW Sunshine Coast | 07 5373 3100 6 Flinders Ln

Caloundra City Autos | 07 5491 5522 45 Caloundra Road, Caloundra Dealer Licence: 1806686

### **Victoria**

Dealer Licence: LMCT 11720

Bayford Ford Bundoora | 03 9467 5533 475 Grimshaw St, Bundoora

Bayford Ford Coburg | 03 9297 5100 683 Sydney Rd, Coburg

Bayford Ford Epping | 03 9401 8888 356 Cooper St, Epping

Bayford Volkswagen Camberwell | 03 9811 1888 675 Burwood Rd, Hawthorn East

Bayford Volkswagen Epping | 03 9409 9000 350 Cooper St, Epping

Bayford Volkswagen Fairfield | 03 9471 5500 415 Heidelberg Rd, Fairfield

Blackburn Kia | 03 9894 2244

Blackburn Nissan | 03 9894 2244 138 Whitehorse Rd, Blackburn

Burwood Nissan | 03 9273 7222 101 Burwood Hwy, Burwood

Burwood GWM Haval | 03 9273 7222 101 Burwood Hwy, Burwood

